



**More benefits.  
More support.  
More care.**



**UHC Care Advantage** is a specialized Medicare Advantage Plan with benefits beyond Original Medicare. It's a great option for residents in Assisted Living, Independent Living and Memory Care communities.



# More collaboration. More help. More independence for you.

Get more added support and guidance to help you feel more confident. Extra benefits and features such as a dedicated care team, on-site and virtual health care visits, and 24/7 phone support may help you with your independence for as long as possible.

Find out more or enroll in **UHC Care Advantage**.



1-844-886-1315, TTY 711



[uhccareadvantage.com](https://uhccareadvantage.com)



# More hands-on care for your needs



## More personalization

We build our care around you. UHC Care Advantage offers a dedicated care team. We help customize the care to what's right for you.



## More care experience

With years of experience coordinating care, your care team works with you, your family and your primary care provider to help keep everyone up to date on your health.



## More access to support

We understand needs can arise at any time, day or night. Our dedicated care team provides on-site and virtual care, and 24/7 phone support.



## More communication. More care.

“The [care team] is so involved, and that's **one of the things we love** — that they initiate phone calls to the family and other physicians and consulting physicians, and then follow up with the family to let them know, which gives them **peace of mind**.

We take care of a lot of people here and [the team] takes care of one person at a time and lets us know everything they need. **It helps tremendously.”**



— Kristin Quiles,  
Social Services Director



# More around-the-clock care

Our dedicated care team provides support to help address the questions or health needs you may have.



## Personal attention

- Customized care plan
- Specialized attention to your needs and concerns
- Ongoing assessments to enhance care
- Close relationships with your care team through on-site and virtual visits



## Coordinated care

- Circle of care that includes providers and community staff to provide needed care and address urgent issues
- Care plan coordination in the case of hospitalization, emergency room visit and/or outpatient procedure to help minimize care gaps



## Enhanced communication

- Family support and engagement
- Coordinated communication for the teams involved in your care
- Facilitated communication between family members, primary care providers and community staff
- Centralized hub to review visit summaries, treatment plans, follow-up care and more
- 24/7 phone support










## Ongoing care

- Preventive and follow-up care
- Treatment monitoring so you get the most out of your care
- Tests and treatments may be available where you live

# A plan that offers more of what you're looking for

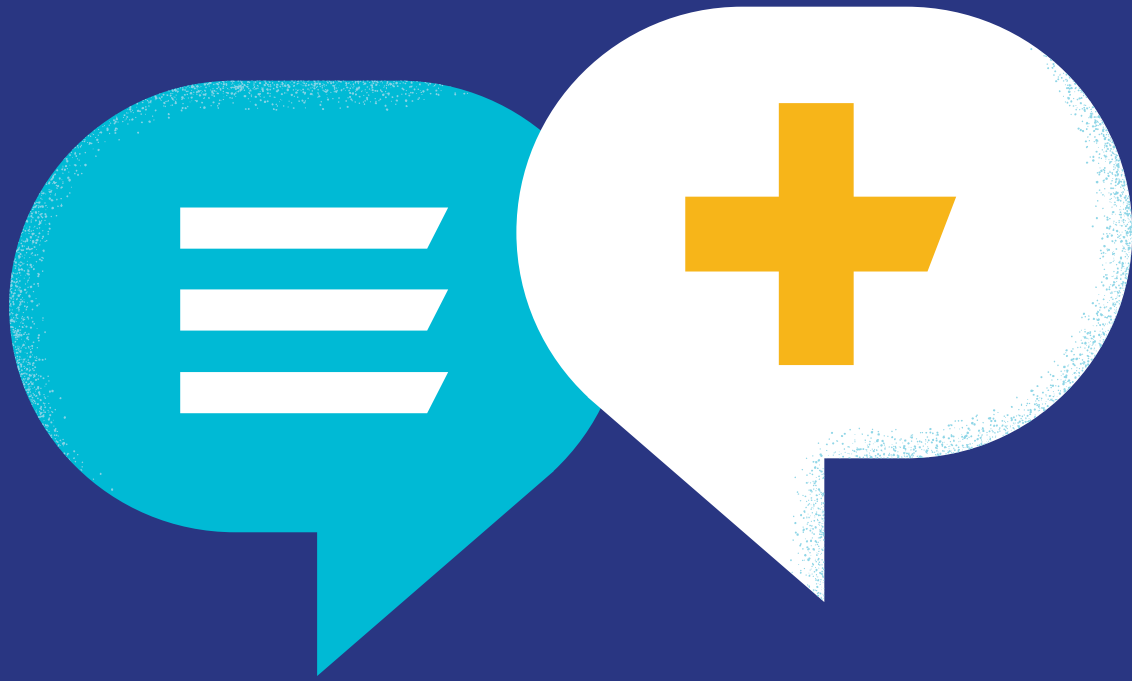
**UHC Care Advantage** covers Original Medicare benefits and includes extra benefits and features. More care for you.

Benefits and features*	Definition	UHC Care Advantage Plan	Medicare and Medicaid
 <b>Care model</b>	The plan adds additional care and coordination provided by a dedicated care team.	✓	
 <b>Hearing aid benefit*</b>	Routine hearing exam and credit to spend on hearing devices.	✓	Limited
 <b>Dental coverage*</b>	Routine exams/cleanings and other services such as dentures, crowns, implants, fillings, extractions, bridges, root canals and more.	✓	Limited
 <b>Vision coverage*</b>	Routine vision care, plus eyeglasses and contact lens coverage.	✓	
 <b>Health products catalog*</b>	Benefit credits are awarded each quarter to purchase health care essentials such as face masks, compression socks and face wipes, as well as over-the-counter products such as toothpaste, shampoo and more.	✓	
 <b>Transportation*</b>	Transportation to or from the doctor's office or pharmacy is available at no additional cost.	✓	Limited
 <b>Routine podiatry*</b>	Routine nail trimmings and upkeep provided by a licensed podiatrist.	✓	Limited

\*This is a partial listing of covered benefits and services. Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply. See the plan's Summary of Benefits for more information. OTC benefits have expiration timeframes. Call your plan or review your Evidence of Coverage (EOC) for more information. Routine transportation not for use in emergencies.



To find the formulary (drug list) for UHC Care Advantage, visit [uhcmedicareolutions.com](https://uhcmedicareolutions.com)



## More communication with families

“I am **very pleased with the services** provided by UnitedHealthcare. Being on site, they have assisted my mother with lung X-rays, medication, blood draws, ultrasounds and many other services that would have required a doctor’s office or hospital.

**The [care team] is proactive** in diagnosing any change in Mom’s health, which reduces stress and

discomfort while battling her illness. They communicate well with me and my family, and also Mom’s primary care doctor. I strongly believe they are a wonderful addition to Mom’s medical care. I would **highly recommend** this plan to all residents in assisted living or long-term care.”



— Mary Kay Meier,  
Daughter of resident

# Medicare 101: More to know

**UHC Care Advantage** is a specialized Medicare Advantage (Part C) and Part D plan. It's a great option for residents in Assisted Living, Independent Living and Memory Care communities.

## Original Medicare

Original Medicare is the traditional fee-for-service program provided through the Federal Government. It includes Parts A and B:

- Medicare Part A (hospital insurance): Part A covers inpatient hospital stays, care in a skilled nursing facility, hospice care and some home health care
- Medicare Part B (medical insurance): Part B covers certain provider services, outpatient care, medical supplies and preventive services

## Medicare Advantage

Medicare Part C: A Medicare Advantage Plan is offered by private companies approved by Medicare. It is sometimes also called "Part C" or "MA Plan." If you join a Medicare Advantage Plan, you still have Part A and Part B coverage. You'll get coverage for your hospital insurance (Part A) and medical insurance (Part B) from the Medicare Advantage Plan — not Original Medicare. Medicare Advantage Plans often include prescription drug (Part D) coverage.

## Medicare Supplement

A Medicare Supplement plan is offered by private companies to supplement Medicare coverage. This insurance plan can cover the difference or "gap" between the expenses reimbursed to providers by Medicare Parts A and B.

## UHC Care Advantage

### Special Needs Plans

Medicare Special Needs Plans (SNPs) are a type of Part C Medicare Advantage Plans. They limit membership to people who meet certain criteria (such as residents in an assisted living community). Medicare SNPs tailor their benefits, provider choices and drug formularies to best meet the needs of the groups they serve. A UHC Care Advantage Plan is a SNP for those enrolled in Original Medicare Parts A and B, live in the plan service area, and require the same level of care as someone who lives long-term in a nursing home.

### Prescription medications

Medicare Part D: Part D is prescription drug coverage. Plans cover many medications prescribed by your doctor or other qualified health professionals.



# Helpful definitions

We understand health care can sometimes be hard to navigate. Here are some definitions to common terms to make things a little easier.



An **assisted living community** is a long-term living option for people who are mostly independent but may need some personal care services. Or, for people who need a low level of medical care, such as transportation, medical monitoring and basic supervised care available around the clock.



**Independent living** offers residents a safe living environment with minimal assistance and convenient access to dining, medical care, entertainment and more.



**Memory care** in an assisted living community is a specific type of care for people with dementia, Alzheimer's and other memory issues. Also called **special care units (SCUs)**, they are typically secured spaces with 24-hour supervised care for those with cognitive needs.



**Medicaid** is a joint federal and state program for people of all ages whose income and resources are not enough to pay for health care. A **dual eligible** person is eligible for both Medicare and Medicaid. To find out more about Medicaid, visit [medicaid.gov](https://www.medicaid.gov).

## About Medicare and Medicaid

**UHC Care Advantage** is a specialized Medicare Advantage (Part C) and Part D plan that is a great option for residents in Assisted Living, Independent Living and Memory Care communities, or those needing assistance at home.

- Medicaid is not a requirement for the plan
- Enrolling in the plan will not affect a Medicaid application or a person's Medicaid status
- Medicaid may cover certain things (such as room and board) not covered by the plan

**UHC Care Advantage** may be a good fit for someone who is Medicaid "pending" or is spending down assets to become Medicaid eligible.

To learn more about Medicare, visit [medicaremadeclear.com](https://www.medicaremadeclear.com)

# Are you eligible?

You're eligible for **UHC Care Advantage** if you can say yes to the following:

- I'm a Medicare beneficiary who's entitled to Medicare Part A
- I'm enrolled in Medicare Part B
- I reside in the plan service area
- I meet the state criteria for Level of Care (LOC) needs assessment

We're ready to help. See if you qualify.

No obligation to join.

- Visit [uhccareadvantage.com](https://uhccareadvantage.com)
- Call your local sales agent at **1-844-886-1315, TTY 711**
- Fill out the detachable business reply card



# More resources. More collaboration. More benefits.

We're here to help. Contact us for more information on **UHC Care Advantage**.

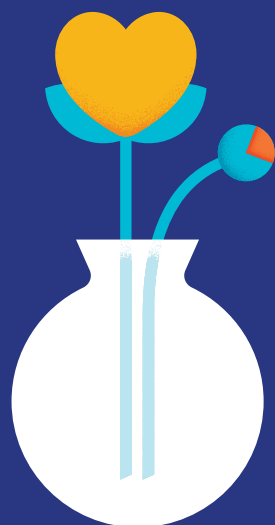


1-844-886-1315, TTY 711



[uhccareadvantage.com](http://uhccareadvantage.com)

Please fill out, detach and return this card to us. We'll be in touch soon.



Complete the online form at [uhccareadvantage.com](http://uhccareadvantage.com) and you'll hear from us even sooner!

**Yes**

I want to know more about **UHC Care Advantage**.

**I understand there is no obligation to join any plan.**

\_\_\_\_\_  
First name

\_\_\_\_\_  
Last name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Community name

By returning this card, you agree that an authorized representative or licensed insurance agent from UnitedHealthcare may contact you by phone or email to answer your questions or provide additional information about Medicare Advantage plans.

**How should we contact you?**

\_\_\_\_\_  
Phone number

\_\_\_\_\_  
Email

**When is the best time to contact you?**

**I am interested for (please check 1):**

- Myself     A family member  
 Client     Other

This is a partial listing of covered benefits and services. Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply. See the plan's Summary of Benefits for more information. Call 1-844-886-1315, TTY 711 or review Evidence of Coverage (EOC) for more information.

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in the plan depends on the plan's contract renewal with Medicare. Enrollee must be enrolled in Original Medicare parts A and B, live in the plan service area, and require the same level of care usually provided in an institutional setting.

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